"PROMIX" PASIUT PRZEMYSŁAW
28 Zaciszańska Street
42-202 Częstochowa
email: automotiveelectronics@outlook.com
tel.: +48 790 347 457
BDO 000290120

.....,dated .....

Consumer's full name(s) .....

Consumer's address(es) .....

GOODS COMPLAINT

I hereby notify you that the goods purchased by me on .....:.....

.....
are not in conformity with the contract.

The non-conformity of the goods with the contract consists of:

.....

.....

The non-conformity of the goods with the contract was discovered on .....

In view of the above, pursuant to the Act of 30 May 2014 on Consumer Rights, I request:

- replacement of the goods with new ones pursuant to Article 43d(1) of the Consumer Rights Act*)
- free repair of the goods pursuant to Article 43e(1) of the Consumer Rights Act*)
- a reduction in the price of the goods by the amount of .....
  (in words: .....) PLN. Please refund the stated amount to the following bank account ..... /
  by postal order to my address pursuant to Article 43e(1) of the Consumer Rights Act*)
- I with draw from the contract and request a refund of the price of the goods to the following bank account ..... /
  by postal order to my address pursuant to Article 43e(1) of the Consumer Rights Act*)

If you are a sole proprietor and purchased the product under a sales contract directly related to your business activity, please mark the appropriate answer:

❑ I declare that the sales contract is NOT of a professional nature for me, which in particular results from the subject matter of my business activity.
❑ I declare that the sales contract IS of a professional nature for me, which in particular results from the subject matter of my business activity.

Yours sincerely

.....

* delete as appropriate